

12th October 2020

NOTIFICATION: Year-End Change Freeze – PRODUCTION Environment

Audience: All DSB Users

Notification details:

The purpose of this notification is to inform all users that a Year-End Change Freeze will be implemented in the DSB Production Environment.

Impact to users:

- No code changes will be implemented in the DSB Production Environment during this period. E.g. Enhancements, new templates, etc.
- Emergency changes will be allowed should it be considered to affect daily operations.
 In the event these occur, users will be provided with advance notification.
- Regular weekend maintenance will still be in effect. (<u>https://www.anna-</u> <u>dsb.com/operating-hours-and-holidays/</u>)

Change Freeze window:

• 12:30 PM UTC Sunday 6th December 2020 to 00:30 AM UTC Sunday 10th January 2021

Please note that no action required at your end as this is an informational notice only.